MTF APPLAUDS APPOINTMENT OF NEW MBTA GENERAL MANAGER

The Massachusetts Taxpayers Foundation applauds the Administration’s appointment of Luis Ramirez to become the next General Manager of the MBTA. MTF has voiced previously its concern about the absence of permanent leadership in an organization that needs a boost in talent and morale. Eileen McAnneny, MTF’s President, stated “Mr. Ramirez’s appointment is a terrific step forward in transforming the MBTA into the high-quality, customer-centric public transportation system that its riders deserve.”

McAnneny noted that “Mr. Ramirez’s business background and expertise in complex turnarounds makes him the ideal person to lead the authority forward.” Mr. Ramirez brings a combination of skills that are vital to the MBTA – building trust with employees and customers, recruiting talent, securing support for accelerated changes, and an overarching commitment to achieve the goals of the organization.

Mr. Ramirez’s appointment will bring much-needed organizational stability to the MBTA. MTF wishes to thank interim general managers Brian Shortsleeve and Steve Poftak for their vital contributions and leadership at the MBTA. Their contributions leave Mr. Ramirez well-positioned to make an immediate, positive impact on the T.

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